# Privacy Policy for The Therapeutic Loop<sup>TM</sup> IPI-BFS Training Online Courses | A SERVICE OF GZCC

Effective Date: March 6th, 2025

#### 1. Introduction

SERVICES

The Therapeutic Loop<sup>TM</sup> IPI-BFS Training is committed to protecting the privacy and security of our users. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information when you access our online courses and or services.

#### 2. Information We Collect

We may collect personal information from you when you:

- Register for our online courses
- Purchase services or products
- Participate in webinars, surveys, or training sessions
- Contact us for support or inquiries

The types of personal information we may collect include:

- Name
- Contact information (email, phone number)
- Billing information [payment is processed through Square
- Course participation data such as forms | no personal details regarding exercises are held or stored during training. Your information remains on your sheets you write on personally.
- Feedback and survey responses

#### 3. How We Use Your Information

We use your personal information to:

- Provide access to online courses and training materials
- Process payments and issue certifications
- Improve our courses and user experience
- Send important updates and promotional information | we pledge to minimize our send outs to you.
- Respond to your inquiries and support requests

Mail out paid Gold Seal Certifications

# 4. Sharing Your Information

We do not share your personal information with third parties except when necessary to:

- Provide services through trusted third-party platforms
- Comply with legal obligations
- Protect our rights and ensure safety

## 5. Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, or misuse. However, no method of transmission over the internet is 100% secure.

#### 6. Your Choices

You may:

- Opt-out of marketing communications
- Access and update your personal information
- Request deletion of your data where applicable

## 7. Children's Privacy

Our courses are not intended for individuals under the age of 18 | or legal adult age of the country in which they reside. We do not knowingly collect personal information from children.

## 8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new policy on our website with the effective date.

### 9. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us on our home page Contact Form.

By using our services, you agree to this Privacy Policy and our Terms and Conditions.